

| Role Title | Peer Support Volunteer |
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| Overview of role | Peer Support is a free and confidential telephone service that connects someone undergoing cancer treatment with a volunteer who had a similar cancer experience. Your role is to provide emotional and practical support to patients living with cancer, in a safe and responsible way. |
| Tasks involved in role | <ul style="list-style-type: none"> ▪ To respond to referrals from the Cancer Information Service nurse ▪ To provide patients with emotional and practical support ▪ To attend training and follow the Irish Cancer Society guidelines for the role |
| Skills and Experience Needed | <ul style="list-style-type: none"> ▪ Good listening and communication skills ▪ A caring, understanding and friendly attitude ▪ To be non-judgemental and respect confidentiality ▪ Completed cancer treatment at least 2 years ago |
| Time Commitment Needed | We ask volunteers to commit what time is necessary to the patient once you are on a call with them. The length of the call can vary for each person, and we would ask you to be calm, caring and understanding when providing support. |
| Location of Role | This volunteering role is remotely based. For this role you will be working from the comfort of your home. |
| Supervision | You will receive training and ongoing support and supervision from the Peer Support coordinator. They will be available to answer any queries or concerns you may have. Your suitability for the role may be reviewed after 6 months. |
| Training | All volunteers will receive training on the Irish Cancer Society, communication skills and your role as a Peer Support volunteer. Your training will consist of online modules and group online sessions. Those who need additional support in using online tools or platforms for training will be supported. |
| Expenses | Reimbursement for the cost of phone calls can be provided with the provision of an itemised phone bill. |
| Benefits | You will get the opportunity to support and share your personal cancer experience with a patient undergoing a similar treatment. You will help guide patients through difficult moments they will face in their own journey. |
| Physical requirements | There are no physical requirements for this role. |
| No Smoking Policy | The Irish Cancer Society operates a no-smoking policy, and the volunteer must not smoke while on the premises of, or while identifiable as a volunteer of, the Irish Cancer Society. |
| How to apply | All volunteers must complete the online application form and an interview. If successful, volunteers must complete training and all paperwork required. Applicants are asked to submit two references. |

